

The Friendlies Conference 2018: Profit for Purpose

Program Overview

Thursday 6 September 2018		
0700-1700: Registration desk open		
0730-0845	Networking Breakfast	
0900-0915	Official opening	Lynne McLennan
0915-1015	<p>Looking Ahead to the 7CPA</p> <p><i>A presentation followed by Q&A providing insights into the forthcoming 7CPA. The content will be relevant to Friendlies delegates and promote further discussion for delegates who go on to attend the Pharmacy Connect conference.</i></p>	<p>Felicity Crimston Director Pitcher Partners Pharmacy Division</p>
1015-1115	<p>Business Planning for Pharmacy Viability</p> <p><i>A presentation followed by Q&A addressing the key economic and financial issues to be considered in successful business planning for Friendly Society Pharmacies.</i></p>	<p>Peter Saccasan National Head of Business Advisory (Pharmacy), RSM Australia</p>
1115-1145	Morning break	
1145-1245	<p>Governance Essentials for Friendly Societies</p> <p><i>A presentation addressing key governance issues for Friendly Societies. Including Board evaluation and renewal, the standards expected of Directors, Constitutional change and update, clearly separating Board and Management roles and relationships.</i></p>	<p>Geoff Carter Managing Director Strategic Governance Group</p>
1245-1330	<p>Putting Governance in Practice</p> <p><i>A facilitated panel session including active Q&A with delegates. Governance experts and Friendly Society representatives will discuss what really improves your Board performance and how that can contribute to better operational outcomes.</i></p>	<p>Narelle Hooper Governance Expert and Editor, Company Director Magazine</p> <p>Jan Bowe Chair Combined Dispensaries Friendly Society</p> <p>Geoff Carter</p>
1330-1430	Lunch Break	
1430-1530	<p>A Bigger Role for Mutuals</p> <p><i>A presentation with Q&A looking at the opportunities for Friendly Societies to use their mutual status to grow business opportunities.</i></p>	<p>Melina Morrison CEO Business Council of Cooperatives and Mutuals</p>
1530-1540	Conference Closing	
1540-1600	Afternoon break	
1600-1700	AFSPA AGM	
1830-1000	Conference Dinner – The Australian Museum	